

INTEGRATED MANAGEMENT SYSTEM POLICY

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We, at Pepperfry, are committed to conduct the business of furniture and home decor by facilitating the delivery of products and services that meet expectations of our customers and business partners with utmost satisfaction. We strive to ensure that due care is taken to protect the environment, maintain occupational safety and good health of our employees and ensure compliance of all applicable laws, rules and regulations.

Pepperfry is committed and focused on developing, maintaining and continually improving the integrated quality, compliance,

health, safety and environment management system that form a vital part of our business operations and are thereby conducive to our commitments.

We have assumed the ownership and responsibility to develop, maintain and improve the integrated management system for all our business processes in order to:

- Provide & maintain high standards of supply and enhanced satisfaction levels for all our customers and business partners.
- Ensure sustainable use of natural resources and minimization of waste of all kind, from all our business operations.
- Prevent accidents and ill health of our employees & contractual people.
- Comply with all applicable legal and statutory requirements in relation to provision of quality products & services, environment, health and safety.
- Commitment to continual improvement of IMS.
- Commitment to consultation & participation of workers and where they exist, workers representative.
- Ensure a work environment conducive to growth and development of the business along with all stakeholders.
- Perform its responsibilities as a Corporate Citizen towards its stakeholders and the environment.

